



COEGA DEVELOPMENT CORPORATION

Complaints Management

Do you believe in:

- Fair Treatment.
- Ethical and transparent business practises.
- Resolving problems amicably.

At CDC we recognise that our stakeholders have a right to complain. CDC values feedback from you, as it allows us to continuously improve our services and processes, and helps us in pursuing our goal of being the preferred investment destination and business partner.

CDC has its own office of Complaints Management, to assist CDC service providers with issues relating to payments and contracting matters.

For effective and efficient resolution of your complaint, please contact CDC Complaints Management office using the following communication channels:

Call Centre: +27 (0)86 000 4278
Mobile: +27 (0)73 443 5195
Fax: +27 (0)41 403 0401
E-mail: complaints@coega.co.za

Postal Address:
Complaints Management Office
Coega Development Corporation
Private Bag X6009
Port Elizabeth
6000

Help us change your bad experience into a positive encounter.

Find us on:   
www.coega.com



right **PLACE** • right **TIME** • right **CHOICE**

BBBEE LEVEL 2 CONTRIBUTOR
ISO 9001 14001 18001