

REQUEST FOR TENDER

CORPORATE ICT SERVICES
CDC/729/16

The Coega project is a multi-billion rand initiative consisting of an Industrial Development Zone (IDZ) and a Deepwater Port situated in Port Elizabeth. The initiative aims to position South Africa as a platform for global manufacturing and export through foreign and local investments. This process forms part of the Coega Development Corporation's (Pty) Ltd (CDC) overall development of infrastructure for the Coega IDZ.

INVITATION AND SCOPE OF WORK

The CDC is inviting capable and competent Service Providers to submit tenders for the provision of support and maintenance services for ICT systems (infrastructure and applications)

The skills and expertise required will mainly dwell on holistic ICT systems operations. This includes Hardware Support, Software Support, Data Networks Support, Web Design, Systems Development, Data Centre Operations, License Management and Procurement of ICT Systems and Hardware. These will encompass the following skills areas:

- System Hardware Support. This is for Intel-based Platforms, ERP servers, other Enterprise systems and the SAN environment;
- File, Data and Email Server Support and Maintenance;
- Security of Information;
- End-user Support;
- IT Systems Asset Management;
- LAN and WAN Maintenance Support;
- RDBMS Administration;
- Web Applications Development;
- IP Telephony Management, Maintenance and Support
- ICT Systems Policy Development;
- Data Centre Operations;
- Technical Advisory Services
- Assist in maintenance of ISO20000-1:2011 Certification
- Assist in maintenance of ISO27001:2013 Certification
- Mobile Device Management
- Configuration Management of all systems; and
- Licence Management

CONDITIONS

- (a) Preference will be given to respondents who comply with the CDC's Procurement Policy & Procedures.
- (b) Preferential Procurement Policy Framework Act (PPPFA) principles shall apply, whereby submissions will be evaluated according to the provisions of that Act and the Public Finance Management Act (PFMA) Sections 36 and 49.
- (c) Bidders must submit a valid BBBEE Verification Certificate from SANAS Accredited Verification Agency / Registered Auditor approved by IRBA (in case of JV a consolidated BBBEE certificate must be submitted).
The Qualifying Small Enterprise (QSE) and Exempted Micro Enterprises (EME) must submit a sworn affidavit confirming the Company Annual Total Revenue and level of black ownership which must be signed and stamped by a Commissioner of Oaths.
- (d) The scores will be determine as follows:
 - (i) Price 90
 - (ii) BBBEE Status 10

Request for Proposal documents shall be collected at no cost from the Coega Business Centre, Cnr Alcyon Road and Zibuko Street, Zone 1, Coega IDZ, Port Elizabeth, from **Friday 02 December 2016 at 10h00** and can be downloaded on the CDC website: www.coega.com

A mandatory briefing meeting will be conducted on **Friday 09 December 2016 at 10h00**. Representatives from the Coega Development Corporation will meet prospective Bidders at the CDC's Main Office, Enkundleni Boardroom, Coega Business Centre, Cnr Alcyon Rd and Zibuko Street, Zone 1, Coega IDZ, Port Elizabeth.

One original completed bid document shall be placed in a sealed envelope clearly marked: **"CDC/729/16 - TENDER : CORPORATE ICT SERVICES"**. The closing date and time for the receipt of completed bids is **Wednesday 25 January 2017, 12h00** at the tender box in the reception area of the CDC main office Coega Business Centre, Cnr Alcyon Ad and Zibuko Street, Zone 1, Coega IDZ, Port Elizabeth. Bids will be opened in public and no late proposals will be considered.

Failure to provide mandatory requirements required in this RFP will result in the submissions being deemed null and void and shall be considered non-responsive.

Proof of Registration with the Treasury's Centralized Supplier Database i.e. CSD Registration Number **MUST** be provided, a registration report which reflects the registration number is needed for verification purpose.

Telegraphic, telexed, facsimiled or e-mail submissions will not be accepted.

No telephonic or any other form of communication with any other CDC member of staff, other than the named individual below, relating to this request for bid will be permitted. All enquiries regarding this bid must be in writing only, and must be directed to:

Mr Andile Ntloko - Supply Chain Management Unit Head; E-mail: tenders@coega.co.za

The CDC reserves the right not to accept the lowest proposal in part or in whole or any proposal

TIP-OFFS ANONYMOUS HOTLINE:

STOP: THEFT / FRAUD / DISHONESTY / BRIBERY / BLACKMAIL / INTIMIDATION
Call Toll-free TODAY: **0800 007 035** and remain anonymous.



• right PLACE • right TIME • right CHOICE

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15469 20001 27001 31000 OHSAS 18001

